

Amber Alert GPS 3G Product User Manual



Congratulations on your wise purchase to keep your family connected and protected. At Amber Alert GPS, Inc. we are dedicated to utilizing our technology to connect families and protect kids. We know that through the use of our Product, your lives will be enriched. Please call us if you need help in setting up your Product or if you have any questions.

You can reach us toll free at:

1-888-334-3958

Monday through Friday from 8am to 5pm MST

**Amber Alert GPS, Inc.
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What Is Included in the Packaging?

Included in Your Packaging:

- Amber Alert GPS 3G Product
- 1 Attached Faceplate
- Wall Charger
- Quick Start Guide



GPS Product



Faceplate



Wall Charger

Quick Start Guide

The back of the Quick Start Guide contains important information on how to get started. You will need to go to www.amberalertgps.com/login to complete the registration process and create a login for the Tracking Portal. While you are completing registration, please make sure your Amber Alert GPS Product is plugged in and charging.

The cover of the Quick Start Guide features a photograph of a young girl with her arms raised in excitement. To the right of the photo is a white text area containing product highlights and the company logo.

Congratulations on the purchase of your **Amber Alert GPS product!**

► **2 Way Voice**
Talk directly to your child virtually anytime, anywhere.

► **GPS Tracking**
Locate your child from your computer or Smartphone.

► **SOS Button**
Be alerted in real time in case of an emergency.

► **Customized Zones**
Know when your child arrives at school, at home or other locations you set up; all via our alerting options.

► **Predator Alert***
Receive an alert when your child comes within 500 feet of a registered sex offender's home.

AmberAlert GPS
Connect + Protect + Live

*Service initiates notification based on device proximity to registered sex offender residence as listed on U.S. Dept. of Justice Dr. Spodin National Sex Offender Public Website database. Sex offender residence location updated daily. Database accuracy is not guaranteed, and service availability is subject to network coverage limitations.

This section of the guide provides initial setup instructions and contact information.

► **Let's Get Started!**

Plug in your device for 4 hours near a window to acquire a proper GPS connection. You will know it is on because the center, blue light will blink every 10 seconds.

To activate and start using your new Amber Alert GPS product, visit www.amberalertgps.com/login.

Separate rate plan purchase required. If you do not have an AT&T rate plan, simply visit a local AT&T store or call 1-800-331-0500.

AmberAlert GPS
Connected by AT&T

Coverage and services not available everywhere. Device is not capable of calling 911. Contains Lithium Ion battery - dispose according to local regulations and not as household waste. Enclosed items imported - see each item for country of origin. AT&T and the AT&T logo are trademarks of AT&T Intellectual Property. All other marks contained herein are the property of their respective owners. Amber Alert GPS® is a registered trademark of Alert GPS Holdings, Corp. © 2012 Alert GPS Holdings, Corp. All rights reserved.

To learn more and for additional help, please visit www.amberalertgps.com/faq

Rev 10/21/13

Your Amber Alert GPS Product

Power Button - The power button is located on the top of the Product. To turn the Product ON, press and hold the power button for 3 seconds. Check the LED lights located on the front faceplate of the Product. If the Product has successfully been turned ON, the middle LED light will flash blue every 8-10 seconds. To turn the Product OFF, press and hold the power button for 10 seconds. If the Product has successfully been turned OFF, the two outside LED lights located on the front faceplate of the Product will briefly light up. You may, if desired, customize the Power Button depress time to suit your child's particular needs. To do so, just visit the Settings Page on the Tracking Portal and select your desired time period from the drop down under the heading entitled "Configure Power Button Depress Time"



Charging – The charging port is located on the top left outer edge of the Product. The port is located under the protective flap. When the Product is plugged in and charging, the left LED indicator light will turn solid red. When charging is complete, the left LED light will turn off. **Please initially charge your Product for at least 4 hours near a window.** It's a good idea to always let your device get a full charge before using.



SOS/Voice - The large circular button located in the middle of the Product is the SOS/Voice Button. Your child may initiate an SOS Alert or Voice Call from the Product by pressing the SOS/Voice button for 5 seconds. All the LED indicator lights on the front faceplate will turn on to confirm a successful press and a call will be initiated to a pre-designated number listed in the Tracking Portal. To disconnect the call, press and hold the Power button for 4-5 seconds. Hint: Practice holding the SOS button down with your child so that he/she is completely comfortable using this feature.



Volume Controls – The volume controls are located on the left side of the Product directly under the charging port. If you desire to turn the volume up or down, press the buttons with the appropriate arrows. These buttons allow you to adjust the ring volume of the Product. To ensure adequate voice volume, call your child's device and adjust the volume to a level you deem appropriate.



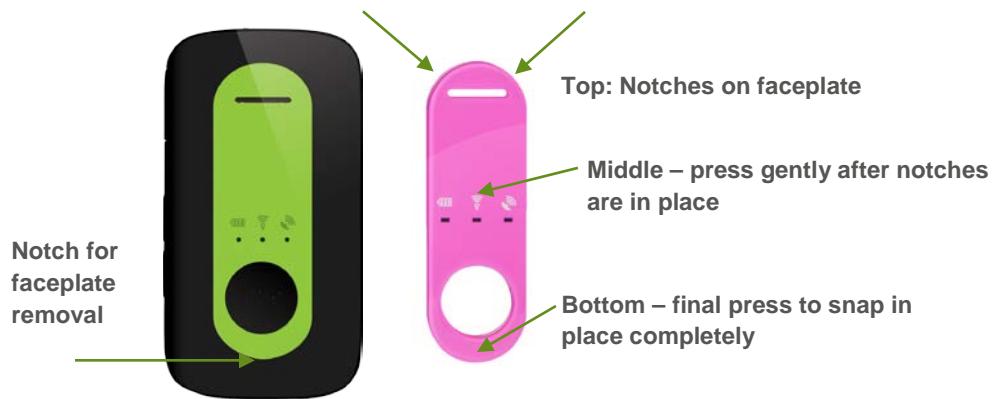
LED Lights – There are three LED lights located on the front faceplate of the Product. The Battery light is located on the left-hand side. The Battery light will flash red when the battery is low. The Battery light will be solid red when the Product is charging and will turn off when the Product is fully charged. The GSM light (also known as the Cellular light) is located in the middle. The GSM light will flash blue when you turn the Product ON, and will continue to briefly flash blue every 8-seconds when the Product is ON. The GPS light is located on the right-hand side. The GPS light indicates an active connection to the GPS satellites. This light will rarely be seen since the GPS connection only occurs approximately every 5 minutes for a short period of time.



Light	Status	Event
GSM (Cellular) Light (middle blue light)		
	Fast flash	Trying to connect to network
	Slow flash	Product connected to network
	Off	Powered off
GPS Light (second blue light)		
	Quick flash then off	Indicates GPS is activated when the device is turned On
	Off	Idling
Battery Light (red light)		
	Solid	Charging
	Flash	Low battery
All 3 Lights		
	Solid	Indicates SOS mode is active

Satellite Signal – It is very important for the Product to acquire a satellite signal. Please note that when you first receive the Product, it may take several hours for the Product to obtain a GPS signal. For best results, take the Product outside after charging or charge by a window.

Attaching Faceplates – You have the ability to customize the look of your Product by interchanging the faceplates. The faceplates come in 4 different colors: black, blue, pink, and green. When removing a faceplate, insert your fingernail in the notch under the faceplate located at the bottom of the faceplate (the end nearest the SOS button). Carefully pull the faceplate toward yourself and the faceplate will pop off. To replace the faceplate, insert the notched ends located on the top of the faceplate in first (opposite the SOS hole). When inserting the notched ends, place them at a slight angle and carefully push the faceplate back towards the Product. Gently press in the middle of the faceplate and then again on the bottom of the faceplate until the faceplate snaps into place and feels secure.



Getting Started with the App



The Parent App was designed to help you monitor your Amber Alert GPS Product from your Smartphone. With the Parent App you'll get many of the same benefits you are accustomed to seeing on the Amber Alert GPS Tracking Portal: Live Tracking, Location History, Customized Zone Alerts, Predator Alerts, Speed Alerts and much more.

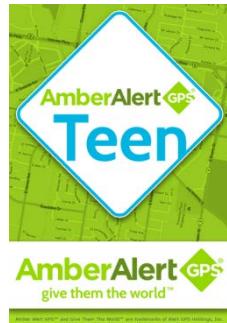
The Parent App is available for iOS and Android. To download the Parent App, please go to Google Play or iTunes and search for Amber Alert GPS or type in the following links:



- www.amberalertgps.com/iphonparent
- www.amberalertgps.com/androidparent

When logging in, please make sure you use the same username and password listed on the Quick Start Guide.

Note: For Windows & Blackberry Smartphone Users: We do not currently offer the Parent App on the Windows or Blackberry platforms. However, you may still monitor your child when you are on the go by using your phone's browser and going directly to: www.amberalertgps.com..



The Teen App will allow you to turn your teenager's Android or iPhone into an Amber Alert GPS tracking product. Now you can track your whole family whether they are carrying an Amber Alert GPS Product or their Smartphone loaded with the Amber Alert GPS Teen App. The Teen App runs in the background on your child's phone and sends regular location updates to the Amber Alert GPS Tracking Portal. You can view your child's current location data anytime via the Amber Alert GPS Parent App or Amber Alert GPS Tracking Portal.

To download the Teen App, please go to Google Play or iTunes and search for Amber Alert GPS or type in the following links:



- www.amberalertgps.com/iphoneteen
- www.amberalertgps.com/androidteen

When registering, please make sure you use the same username and password listed on the Quick Start Guide so that all of your accounts are linked.

Coverage Area

The Amber Alert GPS Product comes with an active pre-installed AT&T SIM card.
To view the coverage map in your area, please go to:

AT&T: <http://www.wireless.att.com/coverageviewer/#?type=voice>



Alerts

An Alert notifies designated Users of an event experienced by the Product. All Alerts are delivered by Email only. There are twelve types of Email Alerts:

1. Zone-In Alert: The Product has arrived at a pre-determined location
2. Zone-Out Alert: The Product has departed a pre-determined location
3. SOS Alert: The SOS button has been pressed
4. Speed Alert: The Product surpassed a pre-determined speed threshold
5. Predator Alert: The Product is within 500 feet of a registered sex offender's home
6. Low Battery Alert: The Product is running low on battery
7. Breadcrumb Alert: The Product sends location information on a preselected time interval
8. School Ready Enabled: Incoming calls to the Product are blocked
9. School Ready Disabled: Incoming calls to the Product are re-enabled
10. Device-On Alert: The Product has been turned ON
11. Device-Off Alert: The Product has been turned OFF
12. Inactivity Alert: The Product has not reported a location in 4 hours

The Email will display:

- The name of the Alert (SOS!, Speed!, Zone-In!, etc.).
- Name of Zone
- The name of the Product (the name you chose for the Product during registration)
- The address where the Product is located at the time of the Alert

Registering Your Amber Alert GPS Product

When the Product is purchased from AT&T.com or an AT&T Retail Store, the Product is only partially activated. Complete activation occurs when you finish the necessary registration steps at www.amberalertgps.com/login. During these steps, you'll be prompted to create a username and password, identify your Product by IMEI number (found on the back of your device and/or the packaging), name your Product, set up Email Alerts and SOS/Voice calling. Please note that a Verification Email will be sent to the Email address you provide during the registration process. Registration is not complete until you click on the link provided in the Verification Email.



AmberAlert GPS

Connect • Protect • Live

For more information
call 888-334-3958
[visit our FAQ](#)

Create Your Profile

New Users

Get started by completing the following information:

Email Address
(This email address will be your username)

Confirm Email Address

Password

Existing Users

Username

Password

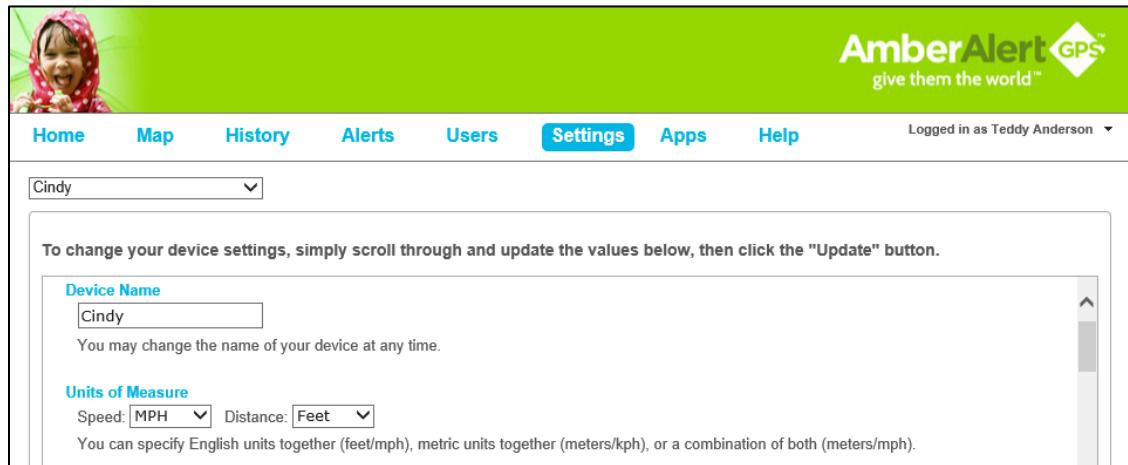
[Forgot Password](#)

Log In

After you have completed the registration process and created a Username and Password, you can login under the "Existing Users" section each time you return to the Tracking Portal.

Settings

The first time you log into the Tracking Portal, you will be directed to the Map page. It is recommended that you go directly to the Settings Page to complete preferences for your Product. You may reset or revise your settings at any time.



Important Actions To Be Taken in the Settings Tab:

- During the registration process, you were prompted to give your device a name. If you'd like to change it or update it, type the name into the box entitled "Device Name". Most people select the name or nickname of the child that will be carrying the Product.
- Choose the unit of measurement for speed (MPH or KPH) and distance (feet or kilometers).
- Select the Time Zone where you are located.
- Configure Power Button Depress Time allows you to change the depress time for the SOS button. The default is 5 seconds, but can be changed to be anywhere between 3 and 10 seconds. Determine what works best for your child and update if needed.
- The default setting for the SOS Alert on your Product is "Enabled", as shown in the SOS Status button of your Settings. If the SOS is "Enabled", then an Alert will be sent to the Users you have designated when your child presses the SOS button on the Product. We recommend that you **do not disable** the SOS Alert. If, however, you want to disable the SOS Alert, click the Disable button under the Settings tab. Some Users elect to disable the SOS button because their child is prone to pushing it without there being a real emergency. You can always re-enable the SOS button at a later time. PLEASE NOTE that no SOS Alerts will be sent to any Users if the SOS Status is disabled but the voice call will still take place.
- Device Reporting Interval allows you to change the tracking interval that your Product reports a location. You can choose from 5 minute, 10 minute or Motion Sensor. 5 minute is the default setting and is also the recommended setting. 5 minute provides the best balance between accuracy and battery life. Motion Sensor setting only reports a location upon movement of the Product. This setting extends battery life, but may miss some set Alerts.
- School Ready mode is a parent activated feature that blocks all incoming calls to the Product while the child is in a school or learning environment. Calls (including SOS calls) from the Product to the preprogrammed number can still be initiated in this mode (your child can call out from the device to the preprogrammed number, but in School Ready mode, you will be unable to call your child).
- Other Settings such as: Reboot Device, Re-enable Power Button, and Cell Data Settings are in place to help diagnosis technical issues and should only be modified when directed by an Amber Alert GPS technician.

Click the "Update" button at the bottom of the Settings page to save or update your new settings. Please use the scroll bar on the Settings page to view all the settings options.

SOS/Voice Alerts

The SOS/Voice Alert is one of the most popular features of the Amber Alert GPS Product. This feature is capable of doing two things: 1) initiating a voice call to a pre-designated User; and 2) sending out an Email SOS Alert to other authorized Users listed in the Tracking Portal. The SOS/Voice feature is activated by pressing and holding down the round SOS button located on the front of the Product for at least 5 seconds. All three LED lights on front faceplate of the Product will light up (red, blue, blue) to indicate that the call was successfully initiated.



When the SOS Alert is activated, the server will send out two SOS Alerts, a few minutes apart, to the primary User. The Alerts will be sent via Email. You can also customize other authorized Users to receive Email Alerts when the SOS button is depressed.

To ensure proper use of this feature, practice pressing and holding down the SOS button with your child. You may want to practice using different scenarios, including a check in call to say everything is fine, a call where your child practices pressing the button discreetly, or a call initiated when the Product is in your child's pocket or jacket.

It is advisable to set your Product phone number as a contact in your cell phone so you can recognize the call when it comes in.

Please note: *If you find that you are using the Product regularly to communicate with your child as we hope you do, you may want to consider how many additional authorized Users you customize to receive the SOS Alert. You may not want your authorized Users to receive an SOS Alert from your Product if your child is going to make casual calls to talk. Your listed authorized Users may get the impression that there is a critical emergency, when in fact, there is not.*

The default setting for the SOS button is "Enabled". If you wish to disable the SOS button, click on the SETTINGS tab and scroll down towards the bottom of the page. Use the drop down menu to change the Product to "Disabled". Click UPDATE.

A screenshot of a web-based tracking portal. At the top, there is a dropdown menu with 'Cindy' selected. Below it, a message says: 'To change your device settings, simply scroll through and update the values below, then click the "Update" button.' A 'SOS Status' dropdown menu is open, showing 'Enabled' as the current selection. A note below the dropdown states: 'If desired, you may disable the SOS Alert by selecting "Disabled" from the drop-down and clicking the "Update" button. No SOS Alerts will be sent to any User if the button is disabled, but an SOS message will appear on the Reports page. To activate the SOS Alert, select "Enabled" from the SOS Status drop-down and click the "Update" button.'

When the SOS button is disabled, it will still send and display an SOS message (highlighted in orange) in the Reports panel on the Map page, but no Email Alert will be sent to any Users however, the voice call will still take place.

Setting Up Alert Recipients

Users

You can add additional trusted individuals to help monitor your child and receive Alerts. To do so, please log into the Tracking Portal and click on the Users tab. The individual that made the initial purchase of the Product will be listed as the first User (Primary User). The Primary User's first and last name, Email address and phone number will be displayed at the top of the list. To add an additional User(s), please click the "Add User" button in bottom left-hand corner.

Name	First	Last	Email	Phone	Actions
Teddy Anderson	Teddy	Anderson	teddy@amberalertgps.com	5552369898	<button>Edit</button> Current Voice User Primary User
Grandpa Smith	Grandpa	Smith	grandpa@yahoo.com	2225557896	<button>Edit</button> <button>Set Voice User</button> <button>Delete</button>

Add User

After clicking the "Add User" button, you will see the screen below. To add a User, enter the first name, last name, Email address and phone number of the individual. Click SUBMIT. If the User information was entered correctly, a pop-up window will appear indicating: "User Successfully Created". Click OK.

Create User

User Details

First Name	Last Name	Email	Phone
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Cancel **Submit**

Once a User has been successfully created, you will have the opportunity to customize the type of Alerts that particular User will receive, and what level of access you are willing to grant to the User.

Home Map History Alerts **Users** Settings Apps Help Logged in as Tim Grubb ▾

Update User

User Details

First Name	Last Name	Email	Phone
Grandpa	Smith	gramps@hotmail.com	2228887631

Devices Tim

Access Level: Notify User of Access Level

None Alerts Only Limited Access (read-only) Full Admin (same permissions as primary accountholder)

Email Alert Type

Battery
 Breadcrumb
 Predator
 SOS
 Speed
 Zone
 School Ready

Cancel Submit

Access Levels:

Amber Alert GPS has created the following four User access levels, which allow you to customize the level of access you grant to each User:

- **None.** “None” is the default setting. Once you add a new User, they will have no access to Alerts, viewing locations, or any other feature unless you grant them a higher access level.
- **Alerts Only.** If you give a User “Alerts Only” access, the User will receive Alerts only, and will not have the ability to view the location of your Product online (from the Tracking Portal) or on the App. This level would restrict the User from seeing the location of the Product at any time except when an Alert is issued. You may further customize this level of access by selecting which Alerts you want the User to receive (e.g. authorize User for SOS Alerts only).
- **Limited Access (read only).** Limited access allows the User to receive Alerts and to view the location of the Product at any time from the Home or Map Pages of the Tracking Portal. They can also view the History of the Product from the History Page. In addition, Limited Access Users may download the Parent App and monitor the Product(s) at any time. However, Users with Limited Access do not have the ability to alter any of the Product Settings or Alerts or add any additional Users.
- **Full Admin.** Full Admin access allows the User to have all the rights and privileges as the Primary User. They can set Alerts, create Zones, add/delete Users, and view all information on-line and on the App.

Notify User of Access Level: Once you assign an access level to a new User, you can notify them via Email. By clicking the “Notify User of Access Level” button, an Email will be sent to them giving instructions on how to create their own Username and password. A Username and password is only necessary if they were given Limited or Full Admin access.

Edit Users: To Edit Users, please click the EDIT button located after the particular User's Email address. You will then be directed to the previous page shown above, and may make any desired changes.

The screenshot shows the 'Users' section of the AmberAlert GPS website. At the top, there is a navigation bar with links for Home, Map, History, Alerts, Users (which is highlighted in blue), Settings, Apps, and Help. The status bar indicates 'Logged in as Tim Grubb'. Below the navigation, a dropdown menu shows 'Devices' set to 'Tim'. The main content area is titled 'Users' with a sub-instruction 'Filter By Current Device: '. A descriptive text explains that users can track devices and receive alerts if their plan provides. Below this, a table lists users with columns for Name, First, Last, Email, Phone, and Actions. The table shows two entries: Mary Jones (mj@yahoo.com) and Grandpa Smith (gramps@hotmail.com). The 'Actions' column for Mary Jones includes 'Edit', 'Current Voice User', and 'Primary User'. The 'Actions' column for Grandpa Smith includes 'Edit', 'Set Voice User', and 'Delete'. A green 'Add User' button is at the bottom.

Filter by Current Device: To view the authorized Users that are linked to a particular Product, check the box at the top of the page next to "Filter By Current Device". This will display a list of Users that are set up to track this Product.

This screenshot shows the 'Users' section for device 'Cindy'. The layout is identical to the previous one, with a navigation bar, a 'Devices' dropdown set to 'Cindy', and a 'Users' table. The table lists two users: Teddy Anderson (teddy@amberalertgps.com) and Grandpa Smith (grandpa@yahoo.com). The 'Actions' column for Teddy Anderson includes 'Edit', 'Current Voice User', and 'Primary User'. The 'Actions' column for Grandpa Smith includes 'Edit', 'Set Voice User', and 'Delete'. A green 'Add User' button is at the bottom.

Configuring Voice User

During the registration process, you will be prompted to enter the phone number you want to receive Voice calls. This is usually the Primary User. Note: the Product can only be configured to call one phone number at a time. To change the designated telephone number, click on the User's tab. On the line that displays the individual User's information, you will see 3 tabs to the right titled: EDIT, SET VOICE USER, and DELETE. Click on SET VOICE USER for the person you wish to designate to receive calls from your child. If set correctly, a pop up will display the words "Update Successful" and the button will change to say CURRENT VOICE USER.

The screenshot shows the 'Users' section of the AmberAlert GPS website. At the top, there are tabs for Home, Map, History, Alerts, Users (which is highlighted in blue), Settings, Apps, and Help. The user is logged in as Tim Grubb. Below the tabs, there is a dropdown menu for 'Devices' set to 'Tim'. The main area is titled 'Users' with a 'Filter By Current Device:' dropdown. A note states: 'You may designate up to 10 "Users", each of whom will be entitled to track the Device and receive alerts (if your plan provides). To add a new user, click the "Add User" button below. The individual who originates the account is the "Primary User", and is the only person that has the right to designate additional users, and determine what alerts those users will receive, if any.' Below this note is a table with columns: Name, First, Last, Email, Phone, and Actions. There are two rows of data:

Name	First	Last	Email	Phone	Actions
Mary Jones	Mary	Jones	mj@yahoo.com	3335286214	<button>Edit</button> <button>Current Voice User</button> <small>Primary User</small>
Grandpa Smith	Grandpa	Smith	gramps@hotmail.com	2228887631	<button>Edit</button> <button>Set Voice User</button> <button>Delete</button>

At the bottom of the table area is a green 'Add User' button.

To initiate a call to your Amber Alert GPS Product, call the phone number that was listed in the "Important Information" section during the registration process.

Important information:

Device phone number:

555-555-5555

This is the phone number to call the device.

Device IMEI:

XXXXXXXXXXXXX15

By calling the Product, you will be able to talk to the person wearing the device. If the volume is turned all the way down, the Product will not ring when called and conversation may not be audible. Volume will increase for both Product ring and conversation when Volume Up button is pressed. Please adjust accordingly.

The Product will automatically answer the incoming call after 2 audible rings heard only on the caller's phone. The Product will continue to report locations during the voice call.

[Print Page](#)

Important Note Regarding Voice Monitoring: The legality of listening to conversations in which you are not a participant is governed by local, state and federal law. Consult all applicable laws to determine the conditions pursuant to which you are permitted to listen to conversations without the consent of one or all of the parties to the conversation. You are responsible for complying with all applicable laws (see page 35).

Features

Map Page

To locate your Product at any time, simply log in to the Tracking Portal via your computer or your Smartphone Application. Product locations are updated every 5 minutes on the Map page.



Green Map Marker = Current Location

Yellow Map Marker = Last Known Location

Red Map Marker = Previous Locations

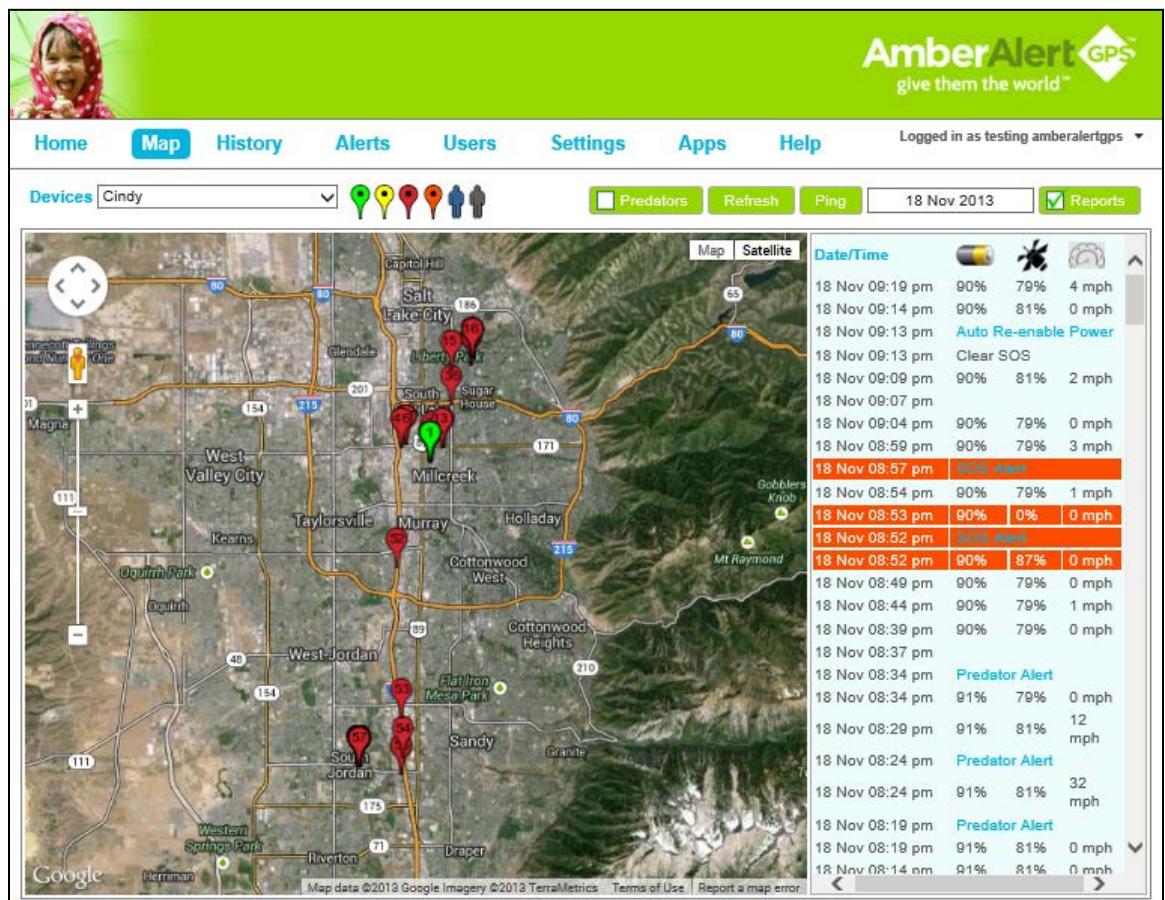
Orange Map Markers = SOS Alerts

Blue Man = Predator "Registered Sex Offender"

Gray Man = Predator "Registered Sex Offender" Disabled

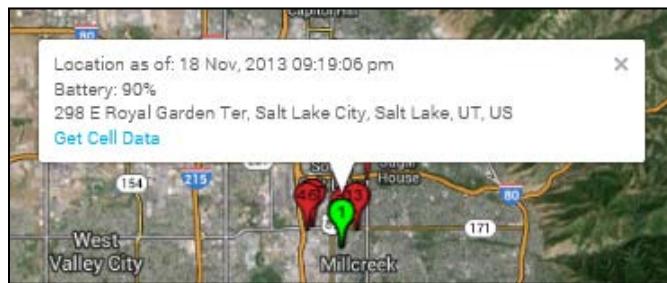
If the Product cannot obtain a GPS signal, the Tracking Portal will display the last known latitude and longitude coordinates reported by the Product. The Map Markers are numbered from 1 to 100, with the number 1 representing the most current location.

There are two map-viewing options, represented by the bar at the top right-hand corner of the Map. If you select the Map button, the locations will be displayed in a typical street map format. If you select the Satellite button, you have the option to view the locations either in satellite form only, or if you prefer, you may select the drop down box entitled "Labels" to display the street names overlaid on the satellite image.



Date/Time	Battery	Signal	Speed
18 Nov 09:19 pm	90%	79%	4 mph
18 Nov 09:14 pm	90%	81%	0 mph
18 Nov 09:13 pm	Auto Re-enable Power		
18 Nov 09:13 pm		Clear SOS	
18 Nov 09:09 pm	90%	81%	2 mph
18 Nov 09:07 pm			
18 Nov 09:04 pm	90%	79%	0 mph
18 Nov 08:59 pm	90%	79%	3 mph
18 Nov 08:57 pm	SOS Alert		
18 Nov 08:54 pm	90%	79%	1 mph
18 Nov 08:53 pm	90% 0%	0 mph	
18 Nov 08:52 pm	SOS Alert		
18 Nov 08:52 pm	90%	87%	0 mph
18 Nov 08:49 pm	90%	79%	0 mph
18 Nov 08:44 pm	90%	79%	1 mph
18 Nov 08:39 pm	90%	79%	0 mph
18 Nov 08:37 pm			
18 Nov 08:34 pm	Predator Alert		
18 Nov 08:34 pm	91%	79%	0 mph
18 Nov 08:29 pm	91%	81%	12 mph
18 Nov 08:24 pm	Predator Alert		
18 Nov 08:24 pm	91%	81%	32 mph
18 Nov 08:19 pm	Predator Alert		
18 Nov 08:19 pm	91%	81%	0 mph
18 Nov 08:14 pm	91%	81%	0 mph

To view the address and details of a location, simply click on any map marker, or on the report related to such map marker. If your screen has remained open to the Map page for a period of time, remember to click the Refresh button to draw down the most current location information.



Map Page: Reports

The Reports are visible on the right side of the Map page. The map markers correspond with report details such as Date/Time, Battery Level, GPS Signal Strength and Speed. These details are represented by the icons on the top right corner of the Reports panel.

Date/Time	Battery	Signal	Speed
18 Nov 09:19 pm	90%	79%	4 mph
18 Nov 09:14 pm	90%	81%	0 mph
18 Nov 09:13 pm			Auto Re-enable Power
18 Nov 09:13 pm			Clear SOS
18 Nov 09:09 pm	90%	81%	2 mph
18 Nov 09:07 pm			
18 Nov 09:04 pm	90%	79%	0 mph
18 Nov 08:59 pm	90%	79%	3 mph
18 Nov 08:57 pm	90%	79%	0 mph
18 Nov 08:54 pm	90%	79%	1 mph
18 Nov 08:53 pm	90%	0%	0 mph
18 Nov 08:52 pm	90%	79%	0 mph
18 Nov 08:52 pm	90%	87%	0 mph
18 Nov 08:49 pm	90%	79%	0 mph
18 Nov 08:44 pm	90%	79%	1 mph
18 Nov 08:39 pm	90%	79%	0 mph

To display the Report details, check the box next to the word "REPORTS". As you scroll through each individual report, the Map Marker related to that report will bounce on the page, making it easy for you to associate each report to a particular Map Marker location. To hide the Reports and expand the Map page, uncheck the "Reports" box.

Ping

Ping

If the Product has not reported a new location in the previous 10 minutes, you may click the PING Button at the top of the screen. This will send a 'wake up and report' command to the Product.

Home Page

The Home page enables you to simultaneously view the current or last known locations of multiple Products on the same screen. Each Product is represented by a different color so you can easily distinguish between Products. If you wish to view the address of a particular Product, click the Detail button located to the right side of your selected Product. If you wish to see all the locations for a particular Product, click the More button located to the right side of your selected Product.

There are two map-viewing options, represented by the bar at the top right-hand corner of the Map. If you select the Map button, the locations will be displayed in a typical street map format. If you select the Satellite button, you have the option to view the locations either in satellite form only, or if you prefer, you may select the drop down box entitled "Labels" to display the street names overlaid on the satellite image.

This screenshot shows the AmberAlert GPS Home Page. At the top, there is a green header bar featuring a smiling child's face on the left and the "AmberAlert GPS" logo with the tagline "give them the world" on the right. Below the header is a navigation menu with tabs: Home (which is blue and highlighted), Map, History, Alerts, Users, Settings, Apps, and Help. To the right of the menu is a user status message: "Logged in as testing amberalertgps".

The main content area contains a map of the Salt Lake City region. Three devices are tracked: Cindy (red dot), Maddie (green dot), and Tim (blue dot). Each device has a corresponding colored line extending from its dot to a callout box. The callout boxes provide information about the last reported location and allow the user to view details or more locations for each device. The map also displays various roads, towns, and landmarks.

Device	Last Report	Detail	More
Cindy	09:28 pm	Detail	More
Maddie	09:27 pm	Detail	More
Tim	9 Sep	Detail	More

At the bottom of the map, there is a copyright notice: "Map data ©2013 Google Imagery ©2013 TerraMetrics | Terms of Use | Report a map error".

Alerts

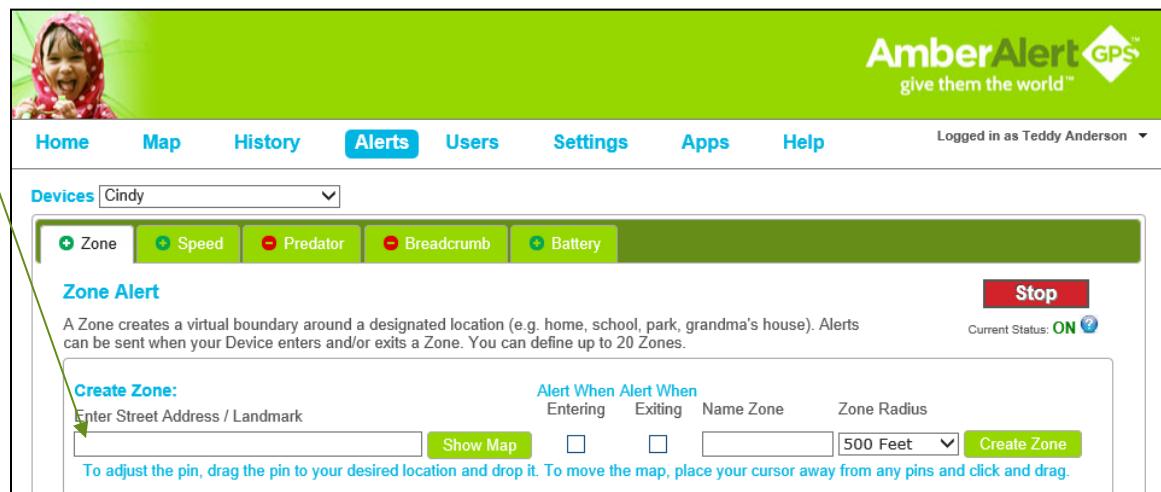
Zone Alerts

Zone Alerts (or virtual boundaries) are a very popular and effective feature. You may set up to 20 Zones at any one time. Zones can be set up around your child's school, home, and neighborhood or anywhere you designate. Once a Zone is created and activated on the Tracking Portal, the Zone will remain set until edited or deleted. You may configure your Zone Alerts to be delivered via Email to you and other designated Users. Once enabled, you will receive an Alert whenever your child has entered or exited a Zone.

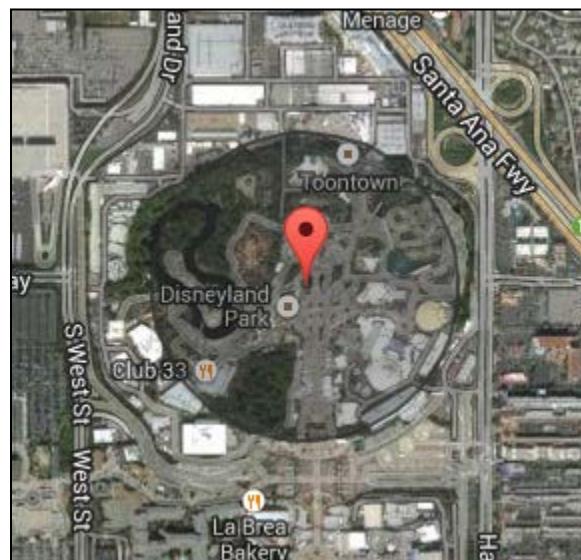
To set up a Zone Alert, log into the Tracking Portal, click the Alerts tab, and then click on the sub-tab labeled "Zone".

To create a Zone, do the following:

- Type in an address or landmark (for example, maybe you only have the word Disneyland or the Arizona Desert Botanical Gardens.)



- Click "SHOW MAP". A map will appear with a marker placed on the address or landmark you specified. A shaded circle representing the radius will also be shown.



- If the location of the pin on the map is not precisely where you want it to be, you can move the pin. To adjust the location, drag the pin to your desired location and drop it. To move the map, place your cursor outside of the circle and click and drag. The radius will adjust automatically.

- Use the “plus” sign and “minus” sign to zoom in and out.
- The default Zone radius is set at 1,000 feet. If you want to adjust the radius, press the drop down arrow in the Zone Radius box and select your desired radius.
- When you are satisfied with the Zone you have created, then select whether you would like to be alerted “When Entering” the Zone, “When Exiting” the Zone or both.
- Give your Zone a name, for example “School”, “Grandma’s”, “Home”, etc.
- Click “CREATE ZONE”.

If you successfully create a new Zone, a pop-up window will appear with the message: Zone Successfully Created. Click OK. Now you should see your new Zone added to the right column of predefined zones.

Alert When: Entering Exiting Zone Name		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Home
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	School
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Soccer Practice
<input type="checkbox"/>	<input type="checkbox"/>	Bike Trail
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Library
<input type="checkbox"/>	<input type="checkbox"/>	Grandma's
		Edit

After you create your first Zone, you will see a “Current Status” notice in the top right-hand corner of your screen. If the “Current Status” indicates “ON”, that means that your Zones are all active and Alerts will be sent to your Users in the manner you have designated.



The menu tab labeled “Zones” should be displaying a green circle icon with a plus sign in the middle.



If you wish to DEACTIVATE all Zone Alerts to All Users, press the STOP button located above the “Current Status” notice. REMEMBER, if you press the STOP button, no Zone Alerts will be sent to any of your designated Users, the “Current Status” notice will indicate “OFF”.



The menu tab labeled “Zones” will be displaying a red circle icon with a minus sign in the middle.



If you would like to turn Zone Alerts off for a particular User or Users, but not all Users, please go to the Users tab, press the Edit button to the right of the User whose Alerts you desire to modify, select the applicable Product, customize the Alert settings for that User, and click the SUBMIT button.

When a Zone has been entered or exited, Zone-In or Zone-Out Alerts will be sent to all designated Users via Email. Please note that because of satellite angles, Zone parameters can be exceeded prematurely. Experiment with Zone radius perimeters for optimal results.

Zones can be changed at any time. To edit a Zone, click the EDIT button next to the Zone you want to change and the following screen will appear:

The dialog box has a title bar "Alert When: Entering Exiting Zone Name". It contains two checked checkboxes: "Home" and "Delete". Below these are buttons for "Move zone to this address" and "Apply zone to more Devices". A dropdown menu shows "1,000 Foot Radi". At the bottom are "Save" and "Cancel" buttons.

Alert When:
Entering Exiting Zone Name

Home Delete

10363 South Redwood Road, South Jordan, UT 84091
Move zone to this address

To adjust the pin associated with a zone, drag the pin to your desired location and drop it. To move the map, place your cursor anywhere outside the radius, then click and drag.

Apply zone to more Devices.

1,000 Foot Radi

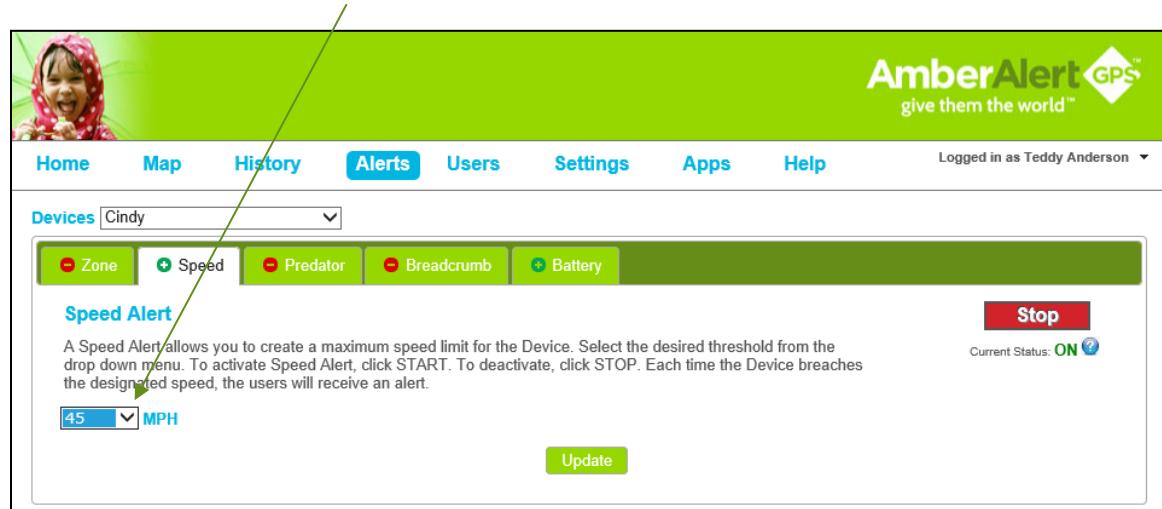
Save Cancel

You may enter a new address, change the radius, change when you receive Alerts or delete the Zone. After you make your changes, click SAVE.

Speed Alerts

To be notified that your child is in a vehicle that is exceeding your selected maximum speed threshold, simply set a Speed Alert. During the interval in which the Product pings the satellites, the speed is recorded. If the speed exceeds the threshold you set, an Alert will be sent to each of the designated Users. Each time the Product drops below the threshold speed and then exceeds the threshold speed, a new Alert will be sent. Please note that the Product is checking speed approximately every 5 minutes and may not recognize each time the speed parameter is exceeded. So, for example, if your speed Alert is set at 45 mph, and the Product has just reported with a speed that is below 45mph, and the vehicle driver then exceeds the speed limit for 2 minutes, but returns to driving at speeds below 45mph before the end of the 5-minute reporting period, no Speed Alert will be delivered.

To set a Speed Alert, log in to the Tracking Portal, select Alerts from the main menu, and then click on the Speed sub-tab. Select the desired alerting speed in the drop down menu.



Check the "Current Status" notice in the top right-hand corner of your screen and confirm that the "Current Status" is "ON", and the menu tab labeled "Speed" is displaying a green circle icon with a plus sign in the middle. To deactivate Speed Alerts to all Users, click the STOP button.

REMEMBER, if you press the STOP button, no Speed Alerts will be sent to any of your designated Users, the "Current Status" notice will indicate "OFF", and the menu tab labeled "Speed" will be displaying a red circle icon with a minus sign in the middle.



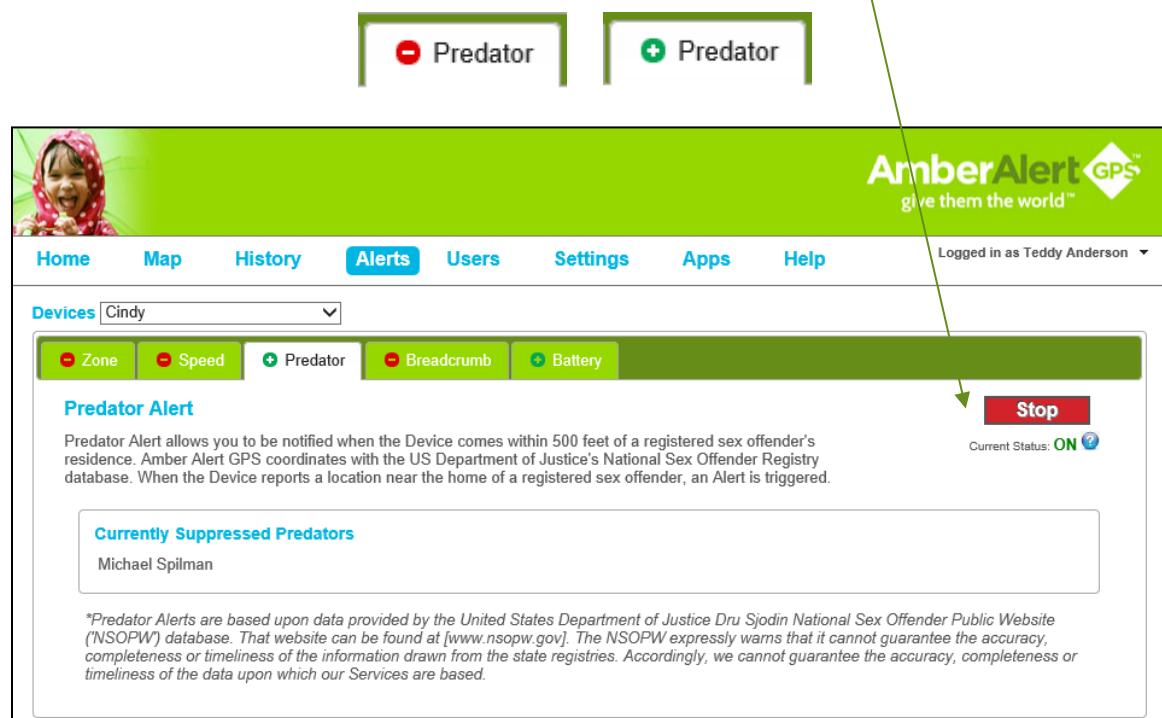
Your preferences for MPH or KPH are determined under the Settings Tab.

When the Product reports that the defined speed has been exceeded, a Speed Alert will be sent via Email to each designated User. In order for the Speed Alert to be triggered a second time, the Product has to drop below the designated speed threshold and then exceed the threshold again.

Predator Alerts

Our Product is the only children's GPS Product on the market that lets you know when it is near a registered sex offender's residence. Amber Alert GPS utilizes the US Department of Justice's Dru Sjodin National Sex Offender database and issues a Predator Alert when the Product passes within 500 feet of a registered sex offender's residence.

To receive Predator Alerts, select Alerts from the main menu and then click the Predator tab. The "Current Status" notice in the top right-hand corner of the screen should indicate "ON". To deactivate Predator Alerts to all Users, click the STOP button. **REMEMBER, if you press the STOP button, no Predator Alerts will be sent to any of your designated Users**, the "Current Status" notice will indicate "OFF", and the menu tab labeled "Predator" will display a red circle icon with a minus sign in the middle.



To view the registered sex offenders that are closest to your Amber Alert GPS Product, check the Predator box located on the Map Page. The box will drop down and present two options: "Predators Around Last Location" and "Predators Around Custom Location". If you check the first option, the Map Page will refresh showing many "Blue Man" icons. Each icon represents a registered sex offender's residence. If you select the second option, "Predators Around Custom Location", this will allow you to type in an address and check the registered sex offenders in that area prior to your child visiting that area.

Devices Cindy

Map **History** **Alerts** **Users** **Settings** **Apps** **Help**

Logged in as Teddy Anderson ▾

Date/Time	Battery (%)	Speed (mph)
20 Nov 03:33 pm	79%	0%
20 Nov 03:28 pm	77%	0%
20 Nov 02:33 pm	81%	0%
20 Nov 02:29 pm	82%	79% 1 mph
20 Nov 02:24 pm	82%	79% 2 mph
20 Nov 02:19 pm	82%	79% 1 mph
20 Nov 02:14 pm	82%	0% 4 mph
20 Nov 02:09 pm	82%	0% 4 mph
20 Nov 02:04 pm	82%	0% 4 mph
20 Nov 01:59 pm	82%	0% 4 mph
20 Nov 01:54 pm	82%	0% 4 mph
20 Nov 01:49 pm	83%	0% 4 mph

To view the details of a specific sex offender, click the icon and a Predator details pop-up will appear.

The screenshot shows the AmberAlert GPS software interface. At the top left is a photo of a smiling child. The top right features the "AmberAlert GPS" logo with the tagline "give them the world™". The main menu includes Home, Map, History, Alerts, Users, Settings, Apps, and Help, with "Logged in as testing amberalertgps" in the top right corner.

The "Map" tab is selected, displaying a satellite view of Salt Lake City, Utah. A red marker indicates the location of a predator named Michael Spilman. A green arrow points from the child's photo in the top left towards this red marker. The map also shows several blue markers representing other users or locations.

A modal window titled "Predator Details" provides information about Michael Spilman:

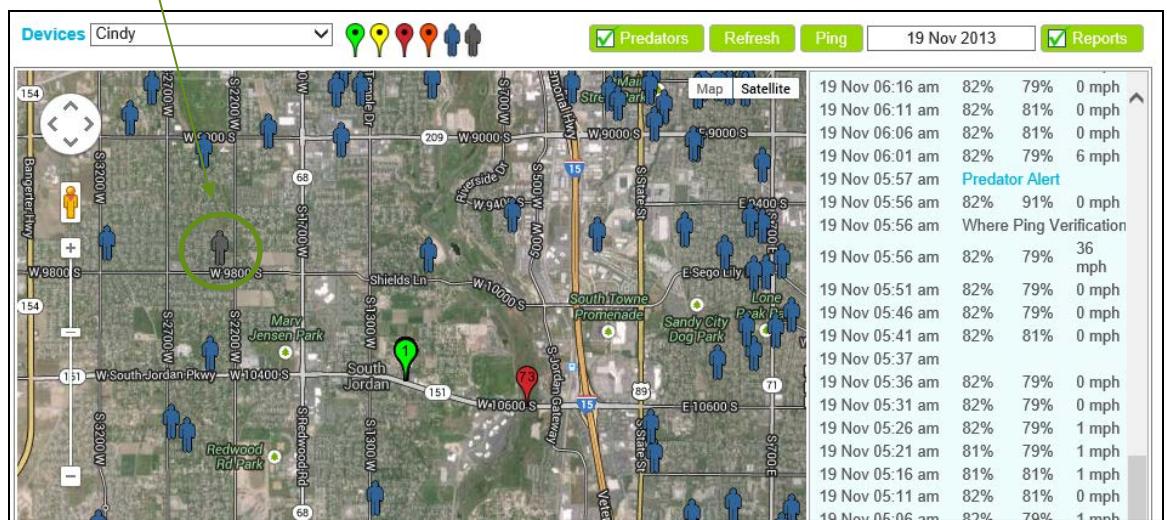
- Name: Michael Spilman
- Conviction: 76-5-404 - FORCIBLE SEXUAL ABUSE/2ND DEGREE FELONY
- Address: (HOME) 3510 S 300 E Salt Lake City UT
- Born: 09/15/1973 Gender: M
- Height: 508 Weight:
- Hair: Brown Eye: Brown Race:

Below the details are two buttons: "Disable Alerts For This Predator" (orange) and "Ok" (green).

The right side of the screen displays a "Date/Time" column and a "SOS Alert" log:

Date/Time	Lat	Long	Speed
18 Nov 09:48 pm	40.7500	-111.7500	1 mph
18 Nov 09:48 pm	40.7500	-111.7500	0 mph
18 Nov 09:48 pm	40.7500	-111.7500	2 mph
18 Nov 09:48 pm	40.7500	-111.7500	0 mph
18 Nov 09:48 pm	40.7500	-111.7500	11 mph
18 Nov 09:48 pm	40.7500	-111.7500	1 mph
18 Nov 09:48 pm	40.7500	-111.7500	1 mph
18 Nov 09:48 pm	40.7500	-111.7500	4 mph
18 Nov 09:48 pm	40.7500	-111.7500	0 mph
18 Nov 09:48 pm	40.7500	-111.7500	81% Auto Re-enable Power
18 Nov 09:48 pm	40.7500	-111.7500	Clear SOS
18 Nov 09:09 pm	40.7500	-111.7500	2 mph
18 Nov 09:07 pm	40.7500	-111.7500	0 mph
18 Nov 09:04 pm	40.7500	-111.7500	79% 0 mph
18 Nov 08:59 pm	40.7500	-111.7500	3 mph
18 Nov 08:57 pm	40.7500	-111.7500	SOS Alert
18 Nov 08:54 pm	40.7500	-111.7500	90% 1 mph
18 Nov 08:53 pm	40.7500	-111.7500	90% 0 mph
18 Nov 08:52 pm	40.7500	-111.7500	SOS Alert
18 Nov 08:52 pm	40.7500	-111.7500	90% 87% 0 mph
18 Nov 08:49 pm	40.7500	-111.7500	79% 0 mph
18 Nov 08:44 pm	40.7500	-111.7500	79% 1 mph
18 Nov 08:39 pm	40.7500	-111.7500	79% 0 mph
18 Nov 08:37 pm	40.7500	-111.7500	0 mph

If you have become familiar with particular Predators and do not want to receive an Alert each time the Product comes within 500 feet of such registered sex offender's residence, then you may disable the Alert for such Predator by selecting the "Disable Alerts For This Predator" button located on the Predator Details pop up window. Once you do this, the "Blue Man" icon will turn into a "Gray Man" icon indicating that the Predator Alert for that individual is disabled.



To resume Alerting for a particular Predator, click the "Resume Alerts For This Predator" in the Predator Details pop up window.

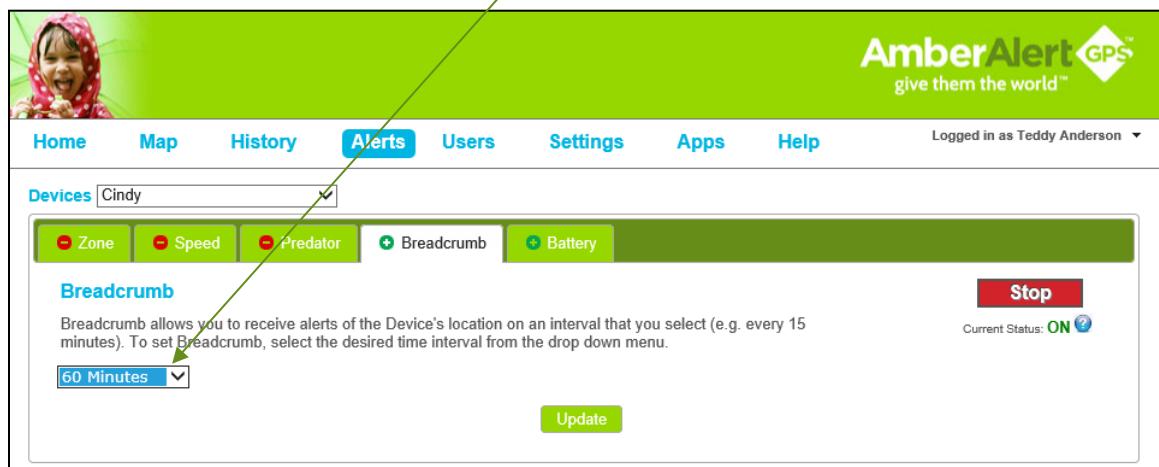


Predator Alerts are based upon data provided by the United States Department of Justice Dru Sjodin National Sex Offender Public Website ("NSOPW") database. That website can be found at [www.nsopw.gov]. The NSOPW expressly warns that it cannot guarantee the accuracy, completeness or timeliness of the information drawn from the state registries. Accordingly, we cannot guarantee the accuracy, completeness or timeliness of the data upon which our Predator Alert services are based.

Breadcrumb

Breadcrumb is an easy and convenient way to receive regular Alerts specifying the location of the Product on a particular time interval that you select.

To select a Breadcrumb reporting interval for the Product, log in to the Tracking Portal, select Alerts from the main menu, and click the Breadcrumb sub-tab. From the drop down menu, select a tracking interval of 15, 30, 60 or 120-minutes. Click the START button to activate Breadcrumb Alerts to be sent via Email to designated Users at the selected interval. Check the “Current Status” notice in the top right-hand corner of your screen and confirm that the “Current Status” is “ON”, and the menu tab labeled “Breadcrumb” is displaying a green circle icon with a plus sign in the middle.



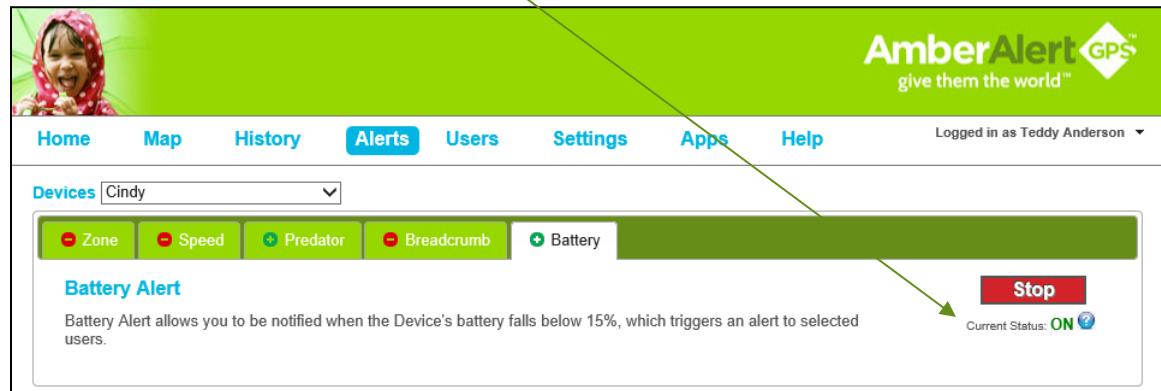
To deactivate Breadcrumb Alerts to all Users, click the STOP button. **REMEMBER, if you press the STOP button, no Breadcrumb Alerts will be sent to any of your designated Users**, the “Current Status” notice will indicate “OFF”, and the menu tab labeled “Breadcrumb” will be displaying a red circle icon with a minus sign in the middle.



Low Battery Alerts

Designated Users will receive Low Battery Alerts when the battery life is approximately 15%.

To ensure Low Battery Alerts are ON, log in to the Tracking Portal, select Alerts from the main menu, and click the Battery sub-tab. Click the START button to activate. Check the “Current Status” notice in the top right-hand corner of your screen and confirm that the “Current Status” is “ON”, and the menu tab labeled “Battery” is displaying a green circle icon with a plus sign in the middle. Alerts will be sent via Email to designated Users.



To deactivate Low Battery Alerts to all Users, click the STOP button. **REMEMBER, if you press the STOP button, no Low Battery Alerts will be sent to any of your designated Users**, the “Current Status” notice will indicate “OFF”, and the menu tab labeled “Battery” will display a red circle icon with a minus sign in the middle.



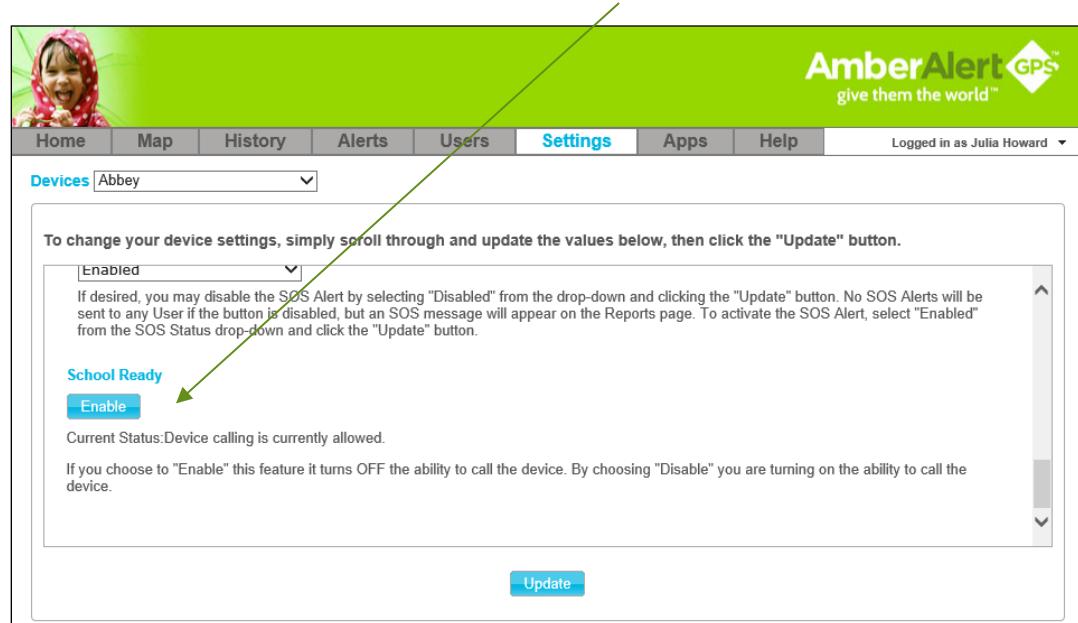
School Ready Alerts

School Ready mode is a parent activated feature that blocks all incoming calls to the Product while the child is in a school or learning environment. Calls (including SOS calls) from the Product to the preprogrammed number can still be initiated when the Product is in School Ready mode.

To use the School Ready feature, click on the Setting's tab. Scroll to the bottom of the page until you see the heading "School Ready". Click "Enable" to block incoming calls to your Product. If the "Current Voice User" calls the Product's phone number while in School Ready mode, the call will not connect and they will hear a busy signal.

An Email Alert can be sent to inform a school administrator that the School Ready mode has been activated (blocking incoming calls). To do this, set up the school administrator(s) as an Authorized User under the User's tab and customize their Alerts to receive only the School Ready Alert. You may also want to set the school administrator's access level to "Alerts Only" (see page 15 of this User Manual)

To restore 2-Way calling, simply click the "Disable" button.



Note: School Ready mode may not be acceptable to your school. Please check with your school or school district to comply with all privacy policies.

Passive Alerts

The Amber Alert GPS Product has developed some helpful Alerts that are generated automatically. These Alerts are delivered via Email to the Primary User only and are also displayed on the Reports Panel viewable from the Map Page of the Tracking Portal. These Alerts are not configurable.

Device ON/OFF Alerts

When the Product is turned ON or OFF, an Email Device ON or Device OFF Alert is sent to the Primary User only. This Alert will also be visible in the Reports Panel on the Map Page.

Inactivity Alerts

If the Product has not reported a location in 4 hours, an Email Inactivity Alert is sent to the Primary User only. This Alert will also be visible in the Reports Panel on the Map Page and in the Message Reports on the Parent App.

Passwords

Set Password

During the registration process, you created a password. You may change your password at any time. Minimum password requirements are:

- one uppercase letter
- one lowercase letter
- one number
- a minimum of 8 total characters

Using security grade passwords helps protect the location data of your child.

Change Password

Changing your Login Password is simple. We recommend changing your Password at least every 3 months. To change your Password, log in to the Tracking Portal. On the far right side of the screen, there is a drop down arrow located to the immediate right of the words "Logged In As". Click the down arrow and select MY PROFILE. Click PASSWORD. Type in a New Password and retype a second time to confirm. Click SUBMIT when finished.

The screenshot shows the AmberAlert GPS Tracking Portal interface. At the top, there is a green header bar with the logo "AmberAlert GPS" and the tagline "give them the world™". Below the header, a navigation menu includes Home, Map, History, Alerts, Users, Settings, Apps, and Help. A user is logged in as "Teddy Anderson". A dropdown menu labeled "Devices" is open, showing "Cindy" as the selected device. The main content area is titled "Change password". It contains a note about security procedures, suggesting a password should contain at least one number, one uppercase letter, one lowercase letter, and be at least 8 characters long. Below this, there are two input fields: "New password:" and "Confirm password:", both represented by empty text boxes. A green "Submit" button is located at the bottom right of the form.

Once your Password has been updated, a pop up window will display the words "Update Successful".

History

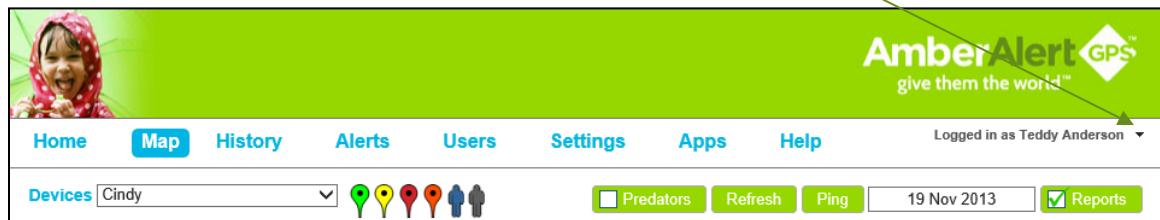
To view or download the Product location data for a particular day, select the History tab. A monthly calendar will display the number of locates per day and the number of Email Alerts sent out per day. To view the location data for a particular day, click on the “Locates” link. A map will then display all of the location data generated by the Product on that day. To download the location data for a particular day, click on the Export button and follow the prompts. The downloaded information will be in Microsoft Excel format.

We retain your Product's historical information for approximately 3 months. If you wish to maintain a record, print the report or save the downloaded file.

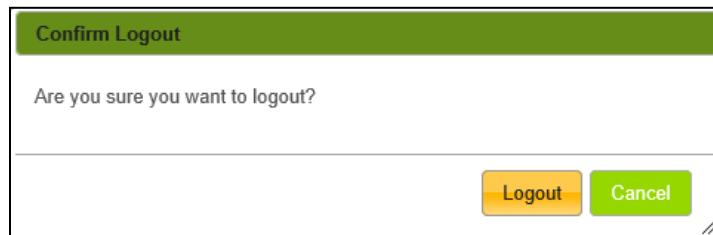
The screenshot shows the AmberAlert GPS software interface. At the top, there is a banner featuring two children laughing. The navigation bar includes links for Home, Map, History (which is highlighted in blue), Alerts, Users, Settings, Apps, and Help. It also shows a user is logged in as Tim Grubb. Below the navigation bar is a search field labeled "Devices" with "Tim" selected. The main area features a monthly calendar for November 2013. The days of the week are labeled at the top: Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday. The days of the month are numbered 1 through 30. Each day cell contains a small blue square with a white number. On November 20th, there is a tooltip that says "2 Locates" and "1 Email Alert". At the bottom of the calendar, there are links for "2 Locates - 1 Email -" and "Export Month".

Log Out

To Logout of the Tracking Portal, click the drop down arrow located at the far right of the main menu bar, immediately to the right of “Logged In As” and click Logout.



The following window will pop up to confirm your request. Click Logout again.



Firmware

To help keep your Product up-to-date, firmware updates happen periodically and automatically. No assistance is needed by the User to complete this action.

Battery Consumption

Battery operated products require the User to achieve a balance between battery life and performance. Everyone wants the fastest and most current updates and the ability to view the Product as it moves close to real-time. There is, however, a direct and inverse relationship between the frequency of updates and the overall battery life, with more frequent updates resulting in a shorter battery life. Increasing the size of the Product's battery likewise increases its weight and size.

The Amber Alert GPS Product provides real-time updates approximately every 5 minutes, recording tracking history for later review so the designated Users can see everywhere the Product has been – even when you're not watching.

Many factors affect battery life. These factors include, but are not limited to: region (rural or suburban), proximity to cell towers, indoor use versus outdoor use, voice usage, cell phone inhibitors placed in public areas such as schools, areas next to military bases, etc. Typical battery life for the standard battery is approximately 30 to 36 hours.

Product Specifications

PHYSICAL SPECIFICATIONS:

Dimensions	L: 2.8", W: 1.5", H: .8"
Housing	Polycarbonate Alloy/ABS
Weight	2.35 ounces
Standard Battery	880 mAh Rechargeable Lithium Ion

ELECTRICAL SPECIFICATIONS:

Operating Voltage	3.7 V
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ENVIRONMENTAL SPECIFICATIONS:

Operating and Storage temp	-10C to +60C Functional
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GPS TECHNOLOGY:

GPS	MTK 14 channel
Sensitivity	-160 dBm
Horizontal accuracy	>1m
Time-to-first-fix	Average 60 seconds

CERTIFICATIONS:

FCC	Yes
PTCRB	Yes
ATT	Yes
CEC	Yes

Compliance with Applicable Laws

You agree to use our Products and Services only for lawful purposes. In your use of our Products and Services you are responsible for complying with all applicable federal, state and local laws. If you are located outside of the United States, you are responsible for complying with the laws of your country or legal jurisdiction with respect to your use of our Products and Services. Amber Alert GPS. Inc. and its affiliates bear no responsibility or liability for any use of its Products or Services that may be unlawful in the United States or elsewhere.

Attachment Options

How You Attach the Product to Your Child is a Matter of Personal Preference.

Some simple principles apply:

- Make it secure
- Make it easily accessible and comfortable
- Make it a habit

We offer breakaway lanyards that attach directly to the Product and hang comfortably around the neck.



We offer a customized neoprene pouch with D-ring that has many attachment options, including hanging from a belt loop or backpack, laced through a belt, or laced to a tennis shoe. We also offer Neoprene arm/ankle bands that can be worn on the wrist, leg or arm.



Slip in a pocket or backpack to conceal from others.



A variety of accessories are available on our website that make it fun for your child to wear their Amber Alert GPS Product every day. If using a pouch to carry your Product, please make sure that the SOS button is correctly oriented in the pouch to expose the SOS/Voice button.

How does GPS work?

GPS satellites orbit the Earth at an altitude of a little over 12,000 miles and travel almost 9,000 miles per hour. Each satellite completes an orbit about twice a day. It transmits data that indicates its location and the current time. All GPS satellites synchronize operations so that these repeating signals are transmitted at the same instant. The signals, moving at the speed of light, arrive at our GPS receiver at slightly different times because some satellites are farther away than others. The distance to the GPS satellites can be determined by estimating the amount of time it takes for their signals to reach our Product.

How Many Satellites Do We Use?

There are between 24–30 satellites in operation orbiting on 6 different axes at any given time. It takes at least 3 different satellites to calculate a position. With an unobstructed view, our Product can be seen and receive a signal from up to 12 satellites at the same time.

How Accurate is GPS?

Our Product has been known to give a location of within a few feet. Generally, it will give a location within 10–20 yards. The more satellites the Product can see, the better the accuracy will be. In the Reports column located on the Map Page, you will see the accuracy as a percentage value derived from the number of satellites visible during location acquisition.

Are There False Readings?

Yes, it is not uncommon to receive a false reading from time to time. A false reading can be the result of obstructions such as (i) being inside homes, schools or buildings; (ii) locations in urban areas between large buildings; (iii) locations in hilly or mountainous areas; (iv) locations around military bases or government installations; and (v) natural occurring phenomena such as electromagnetic or solar events.

What is a GPS Bounce?

GPS bounce is also known as multipath. Multipath results when the direct path to your receiver is blocked (by your body, your house, roof, trees, mountains, buildings, etc) and the signal from the satellite is REFLECTED by some object. The reflecting surface may be: buildings, mountains, the ground, or any object that happens to be a radio reflector at 1.6Ghz. Multipath are radio signals which have traveled FURTHER to get to your receiver than they should have. This can result in your GPS miscalculating its position because the signals may have traveled from feet to miles further to get to you than the path of a direct line of sight signal.

How Do We Get An Address for Latitude and Longitude?

We take the latitude and longitude and use publically available mapping systems like Google and MapQuest to calculate the addresses that are shown on our tracking server.

Use by Individuals Who are Sight Impaired

The Amber Alert GPS Product incorporates a very simple four button User interface:

- SOS Button
- ON/OFF Button
- Volume Up Button
- Volume Down Button

The Amber Alert GPS Product has no display, no keyboard, and no audio or tactile feedback capability.

The Amber Alert GPS Product is a small, rectangular device. It is approximately 2.8" long, 1.5" wide and .8" in depth. The most distinguishable feature of the Product is the SOS button located on the front of the device. The SOS button is large, circular, and indented. The SOS button is located on the bottom half of the wide rectangular face of the Product. If the device is held with the SOS button face up and toward the bottom of the device (easily determined by touch), all other buttons can be easily identified by touch.

The ON/OFF button is located on the top side of the device in the center of the top side.

The Volume Up button is located at the center left side of the device, and the Volume Down button is located right below the Volume Up button. Both buttons slightly protrude from the device. A User can hold the buttons down continually to increase or decrease volume, or can click the buttons and increase or decrease the volume levels incrementally.

In addition, the charging port for the device can be found under a cover at the top left side of the device (above the Volume Up button). Note: The ON/OFF button and the SOS button must be pressed and held for at least 5 seconds before their functionality will be invoked. This is by design to prevent inadvertent use of these functions.